



**POPULATION SERVICES INTERNATIONAL, INDIA**  
**JOB DESCRIPTION**

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**TITLE:** Manager - Program Implementation (Play Team)

**NUMBER OF POSITIONS:** 1 (One)

**LOCATION:** Lucknow, Uttar Pradesh

**DEPARTMENT:** Programs

**REPORTS TO:** General Manager - Program Implementation (Play Team)

**SUPERVISES:** None

**GRADE LEVEL:** D

**POSITION CATEGORY:** Program Operations

**Apply Latest by -** 18 November 2023

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*PSI INDIA is a non-profit, nongovernmental organization dedicated to improve life for SARITA in India, particularly the improvement of reproductive and sexual health, improved services for the health of mothers and children, sustainable sanitation solutions for cities and slums. PSI was incorporated in 1980 under the India Societies Act of 1860 and began implementing full-scale activities in 1988. Over the past thirty-three years, PSI India has collaborated with the Government of India and a number of donors to implement various programs towards increasing the use of modern contraception for family planning, to provide products and services for the health of mothers and children and to decrease the spread of HIV/AIDS and TB. For more information, please visit [www.psi.org.in](http://www.psi.org.in).*

**POSITION PURPOSE:**

PSI India seeks experienced, dynamic candidates for the position of Manager - Program Implementation (Play Team). He/she will be responsible for coaching program team on the playbook to ensure uniform understanding and implementation of the learnings and best practices gained from the first phase of program. This will fulfil the requirement of having in place a resourceful and efficient team to ensure support to government at all scale up and existing locations. The position will be accountable for scale up the learning from first phase with systematic approaches to new states and cities.

**A. DUTIES AND RESPONSIBILITIES:**

- Coach program team on the PlayBook to ensure uniform understanding and implementation of the learnings and best practices are replicated in all implementing geographies
- Efficient utilization of PlayBook in geographies for faster, quicker, and cost-efficient scale up

- Periodic assessment, review and coaching of team's capability on implementing Playbook
- Support local city and individual state teams for various advocacy related tasks by best practices are shared effectively across all forums
- Form the core Play Team, that works as a catalyst to share key insights and learnings at various platforms, including study tours.
- Manager-Play team will ensure scale-up driven towards sustainability from the very beginning of program in all implementing cities and states, by ensuring speed in implementation of the best practices
- Ensure updating of Play Book as required, based on new learnings, to ensure program team quickly and efficiently modifies approaches with time for better results and outcomes.
- Coordinate with entire program team, including all functions to ensure alignment and dissemination of learnings at various platforms
- Support in diffusion and implementation of best practices by engaging with program team and government officials.
- Drive program strategy by closely working with program operations team
- Advocate nationally and at state and city levels for Family planning best practices uptake in various planning and strategy meetings.
- Ensure that the government is on driving seat by seeking coaching support from Play Team and Playbook for faster and impactful scale up.
- Ensure that the business unusual demand driven model adopts the coaching support from Play Team and government and private sector leaderships are equipped with availability and use of this highly experienced team.
- Documentation of key learning to establish the Play Team model as global scale up and sustainability model for FP and other health dimensions.
- Keep the Play Team updated on government FP norms, methods, services and products to ensure method mix and choice of methods and facilities.

**B. QUALIFICATION AND EXPERIENCE:**

- Post-Graduate in Public Health with 5-8 years of experience in Public Health and successful track record of building and coaching team.
- At least 3-5 years of experience in urban family planning and leading the program implementation through team.

**C. SKILLS:**

- Excellent communication skills with good spoken and written English, Hindi and regional language of the state.
- Excellent networking and interpersonal skills; including an ability to work across teams and with staff at all levels

#### **D. COMPETENCIES:**

- **Drive Change and Innovation:** act with urgency for continuous improvement and with a bias towards action; promote development of breakthrough solutions; embrace and advocate innovations that improve results; aggressively promotes the need for breakthrough improvements.
- **Develop Others:** give people challenging assignments to develop their capabilities; provide timely coaching, instruction and feedback, create an environment where failure is seen as an opportunity to learn; Coaches others and helps them develop their knowledge and skills; Give people authority to make decisions.
- **Understand Donor and Development Perspective:** See PSI from the donor point of view; understand the market forces that impact PSI; understand current donor strategy and where it is likely to lead in the future. Invests time to understand the donor's priorities, procedures, and systems; Knows donor strategic plans and how they will impact PSI India.
- **Communicate and Share Information:** share information people need to make decisions or avoid problems; keep people informed about all issues that may affect them; Communicates clearly, concisely and to the point; Keeps people informed on a timely basis of change, key events and decisions that may affect them
- **Sector Knowledge:** Should have sound knowledge of development sector and its challenges

*PSI India is an Equal Opportunity Employer and encourages applications from qualified individuals regardless of race, religion, national origin, sexual orientation or disability.*