



POPULATION SERVICES INTERNATIONAL, INDIA
JOB DESCRIPTION

TITLE: Manager - Program Implementation (Multiple Cities)

NUMBER OF POSITIONS: 1 (One)

LOCATION: Lucknow or (any other Intervention locations in Uttar Pradesh)

DEPARTMENT: Programs

REPORTS TO: General Manager - Program Implementation (Role of State Head - Operation)

SUPERVISES: Field Program Coordinator

GRADE LEVEL: D

POSITION CATEGORY: Program Operations

Last Date of Apply: 25th July 2023

PSI INDIA is a non-profit, nongovernmental organization dedicated to improve life for SARITA in India, particularly the improvement of reproductive and sexual health, improved services for the health of mothers and children, sustainable sanitation solutions for cities and slums. PSI was incorporated in 1980 under the India Societies Act of 1860 and began implementing full-scale activities in 1988. Over the past thirty-three years, PSI India has collaborated with the Government of India and a number of donors to implement various programs towards increasing the use of modern contraception for family planning, to provide products and services for the health of mothers and children and to decrease the spread of HIV/AIDS and TB. For more information, please visit www.psi.org.in.

About specific Program:

PSI India implemented The Challenge Initiative for Healthy Cities (TCIHC) program in India with an objective to increase the use of modern methods of contraceptives among the urban poor. The program has completed five years of its implementation in various cities across Uttar Pradesh, Madhya Pradesh and Odisha. Based on the learnings, TCI India intends to use selected core package of high impact interventions (HIIs) and High Impact Practices (HIPs) for ready adaptation and adoption in the TCI identified rapid scale up cities, and yield two lead KPI- Sustainably scale up HIIs/HIPs and generate more additional FP clients, with minimalistic yet powerful resource package to strengthen FP outcomes in the rapid scale up cities. The locations of rapid scale initiative are Ratlam, Satna, and Morena from Madhya Pradesh (MP) and Bhubaneshwar and Cuttack from Odisha.

POSITION PURPOSE:

We are looking for an experienced professional working in the area of Public Health with experience of Family Planning to support government/stakeholders for program implementation in the assigned geography in order to extend the benefits of public health services to the underserved community.

A. DUTIES AND RESPONSIBILITIES:

- Support to service providers and other stakeholders to implement the program activities at community level.
- Demonstrate and conduct various HIs including Fixed Day Services(FDS) for family planning in the city by collaborating with key stakeholders so that the maximum number of clients can avail FP methods of their choice.
- Support city officials in understanding the key findings and taking corrective measures based on discussions with various health stakeholders in the city
- Coordinating with city health officials to strengthen data validation committee for bringing accuracy and quality in family planning data in HMIS
- Engaging and supporting the department in strengthening FP commodity procurement through FPLMIS and further distribution up to a level of ASHAs/Community health workers so that the community can get the commodities of their choice on time.
- Analyse findings from listing / mapping to advocate with NUHM cell for additional ASHAs and other provisions
- Support city official to prioritize FP and related issues in various review platforms like CCC meeting /ASHA& ANM Meeting/NUHM review meetings.
- Ensure and advocate with city officials for inclusion of key FP priorities by participating in the development of the PIP at the city level
- Work closely with government officials to support them as coach to build the capacity of service providers and community health workers.
- Ensure Private providers capacity building on quality services on PPF and reporting on HMIS
- Build the capacity of FPC's internally to prioritise their engagement with community health workers, ensuring data capture in UHIR and timely reporting
- Provide technical support on use of data for decision making so that the service providers and city health officials are able to evaluate performance of UPHCs based on HMIS and
- Support the department in activation and strengthening private providers' engagement in all TCiHC cities
- Technical and operational support to the cities during WPD and other government campaigns
- Sensitizing government officials and other stakeholders on high impact interventions/best practices by capacity building sessions
- Ensuring training and mentor Asha's and ANM's for capturing data and reaching out to right client in need of services and facilitating them to service delivery points
- Roll out project BCC activities in coordination with city govt. officers
- Conduct training meetings and DQAC visits at UPHCs to ensure quality improvement

Field team Support role:

- Review bills submitted by teams of Program activities and material, and approve their payment according to the quality of work done.



- Required to travel extensively.
- Any other tasks that may be assigned by the Supervisor.

B. QUALIFICATION AND EXPERIENCE:

- Post-Graduate in Business Management, Social Sciences, Rural Management or related fields with 5-8 years of experience in leading and managing field operations at the district level
- At least 3-4 years of experience and demonstrated ability to manage family planning projects/ urban projects

C. SKILLS:

- Leadership ability, including the capacity to set and manage accountability of self and others.
- Ability to communicate clearly and concisely, orally and in writing in English and Hindi and to make effective presentations to the communication team.

D. COMPETENCIES:

- **Drive Change and Innovation:** act with urgency for continuous improvement and with a bias towards action; promote development of breakthrough solutions; embrace and advocate innovations that improve results; aggressively promotes the need for breakthrough improvements.
- **Develop Others:** give people challenging assignments to develop their capabilities; provide timely coaching, instruction and feedback, create an environment where failure is seen as an opportunity to learn; Coaches others and helps them develop their knowledge and skills; Give people authority to make decisions.
- **Act with Long Term Perspective:** take actions today to build a strong foundation for future success; identify and take advantage of emerging opportunities; keep PSI's long-term goals.
- **Manage Complexity:** clarify issues in complex or ambiguous situations; balance competing priorities or goals; manage effectively in matrix organization; make timely decisions using available facts in ambiguous situations; make sense of inconsistent data; Keeps focused on key objectives and results when addressing the details of a situation.
- **Influence Decisions & Actions:** build support for recommendations and decisions; find common ground and mutual benefits to gain agreement and commitment; show enthusiasm, excitement and passion for goals. Identifies and communicates benefits to get agreement.

PSI India is an Equal Opportunity Employer and encourages applications from qualified individuals regardless of race, religion, national origin, sexual orientation or disability.